CVTI

customer case study

Field:	Education & research	**Customer since:**	2012
Amount of identities:	Up to 20,000	**Version of midPoint:**	3.1
Amount of connected systems:	6 (Linux/Matlab, Active Directory, Windows Terminal server, Liferay Portal, SAS, HP-UX Redmine)	**Size of customization:**	None
		Operating system:	CentOS release 6.6 (Final)

What troubled our client

Having difficulties with managing access to the resources or issue tracking system is something that CVTI has experienced before. After contacting us, we agreed on program covering the problematic areas which was designed precisely to the customer's needs.

The primary goals were self registration and validation of the scientific personnel and (cost) management of licenses of scientific software (Matlab, SAS). The ongoing program is working on connecting more systems to manage shared file resources, cloud applications (ownCloud and others) and other Linux machines used by the scientific personnel.

How midPoint scrored

What clients appreciate usually depends on concrete problem they are facing. In the case of CVTI, midPoint was helpful with managing access to resources and assets in the Windows domain, and issue tracking system.

Thanks to midPoint, CVTI was able to deal with the problem of connecting more systems to manage also shared file resources, cloud applications (such as ownCloud) and other Linux machines used by the scientific personnel.

Dalibor Bosnak, the CVTI application manager, valued the quality of the service itself: „Evolveum has outstanding experts with good customer approach. The reaction time, expert knowledge and skills are on hight level. We are very satisfied."

Cooperation evaluation

„As the greatest benefit of our cooperation we consider fulfilling our intention, with which it started: to launch user management and create assumptions for SSO with minimalizing the costs." That's what Dalibor Bosnak appreciates about the cooperation the most.