Union

P o i s ť o v ň a

UNION

CUSTOMER CASE STUDY

Field: Insurance

Amount of identities: Up to 500,000

Amount of connected systems: 3
(LDAP /NetIQ eDirectory\, Custom insurance
application, Call center support application
/integration underway\)

Customer since 2014

Version of midPoint: 3.2

Size of customization: medium

Operating system: Linux, Suse

COMPREHENSIVE ONLINE INSURANCE SYSTEM? WE CAN HELP WITH THAT

Union insurance company works on an implementation of a project for comprehensive online insurance system, where identity management takes an important part in. Such a complex project can meet plenty of problems. In this point we step into the process with our midPoint 3.2.

SOLUTION MADE PRECISELY FOR THE CLIENT

Management of customer identities: that is what midPoint aimed on. Being integrated with an access management system as well as custom insurance applications, midPoint offered most efficient solution precisely adjusted for Union's specific needs.

Customer self-registration and self-service was just one from many fields where midPoint took a crucial part in. Next step is the integration of midPoint to customer care call center application.
We're working on it.

QUALITY AND FLEXIBILITY ARE NECCESSITY

„We appreciate the flexibility of communication according to our requirements and the quality of the services. The expertise of Evolveum employees is on a level high enough to meet the requirements of the clients in the field of identity management (IDM) in a very quality and professional way." These words of satisfaction from Ladislav Nyiri, Union's operations manager, cheer us up and motivate us to work even harder. Satisfied customer is the best customer ever.

Evolveum