CVTI

CUSTOMER CASE STUDY

Field: Education & research

Amount of identities: Up to 20,000

Amount of connected systems: 6
(Linux/Matlab, Active Directory,
Windows Terminal server,
Liferay Portal, SAS, HP-UX
Redmine)

Customer since 2012

Version of midPoint: 3.1

Size of customization: none

Operating system: CentOS r
elease 6.6 (Final)

WHAT TROUBLED OUR CLIENT

Having difficulties with managing access to resources or issue tracking system is something that CVTI has experienced before. After contacting us, we agreed on program that covered the problematic areas and was designed precisely to the customer's needs.

The primary goals were self registration and validation of scientific personnel and (cost) management of licenses of scientific software (Matlab, SAS).

The ongoing program is working on connecting more systems to manage also shared file resources, cloud applications (ownCloud, ...) and other Linux machines used by scientific personnel.

HOW MIDPOINT SCORED

What clients appreciate usually depends on concrete problem they are facing. In the case of CVTI, midPoint was helpful with managing access to resources and assets in the Windows domain, and issue tracking system.

Thanks to midPoint, CVTI was able to deal with the problem of connecting more systems to manage also shared file resources, cloud applications (for example ownCloud) and other Linux machines used by scientific personnel.

Dalibor Bosnak, the CVTI application manager, valued the quality of the service itself: „Evolveum has outstanding experts with good customer approach, reaction time, expert knowledge and skills are on hight level. We are very satisfied."

COOPERATION EVALUATION

„As the greatest benefit of our cooperation we consider fulfilling our intention, with which it started: to launch user management and create assumptions for SSO with minimalizing the costs."
That's what Dalibor Bosnak appreciates about the cooperation the most.

Evolveum